

DIRECTOR OF ENVIRONMENT AND HOUSING: QUARTER 3 / LATEST AVAILABLE DATA HIGHLIGHT REPORT

SECTION A: SAFER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	CPP / BCP Priority?	Summary comments drawing out performance issues for noting/discussion
Crime - Burglary	Partnership quarterly report card and burglary ward performance overview	City Priority Plan: Priority - Reduce crime levels and their impact across Leeds. Headline Indicator – Reduce the overall crime rate.	<p>In the 12 months to the end of December 2014 there were 4,421 recorded offences, down 8.1% (392 fewer offences) when compared to the previous year. However, in the last 3 months (Oct-Dec), there were 1,623 recorded burglary dwelling offences in Leeds, up 60.4% (611 more offences than the previous 3 months).</p> <p>Leeds has seen an increase in its rate from 13 to 14 (per 1,000 households), reversing previous improvements.</p> <p>There has been a change in recording procedure, with multiple offences recorded when a shared property is burgled (i.e. one offence per victim, regardless of the nature of the shared arrangements or internal door locks, so there will be an increase in multiple offences when previously only one would be recorded. This has led to some increases in reported crime levels, especially in areas with high student or shared accommodation.</p> <p>The autumnal months traditionally see increases in burglary offences; these rises occur throughout the day, not only in the longer twilight and dark periods.</p> <p>Small series of organised offending (such as “car key” burglaries and “bogus official” offences) are occurring; not always in high volume burglary areas.</p> <p>The following are some of the examples of work being carried out:</p> <ul style="list-style-type: none"> • New processes are in place for the delivery of IOM (Integrated Offender Management) across the Leeds District with a new combined (Red and Amber) cohort of offenders (all SAC – Serious Acquisitive Crime) who are managed by the neighbourhood teams as part of daily business. Some challenges are still being faced in terms of ensuring that this is delivered to the required standard but measures are in place to ensure that appropriate up-skilling of front line officers is taking place and the work is being prioritised and documented as appropriate. • Community impact statements have been updated and are being driven locally within Leeds District to ensure that any opportunities to suitably influence sentencing are maximised for both Burglary Dwelling

			<p>and other SAC.</p> <ul style="list-style-type: none"> • The Leeds District CPOs are working with a volunteer to produce crime prevention advice for delivery across the District, including burglary other and bogus caller to date. Fact Sheets are listed on the Intranet. Additional advice is currently being developed. • A 'child's play' concept is being launched in conjunction with the Wakefield District – the resources from which can then be used in other areas of the Force – Theft From Motor Vehicle and Burglary Other are the first two subject areas to be addressed – insecure burglary will be the third. • A press release in relation to the buying of stolen goods (from shoplifting) – supported by supermarkets. The wider campaign will be developed in due course. • Work continues in the localities of concern and during this quarter partnership plans have been developed for the 'Darker Nights'. Profiles have been compiled for third Local Neighbourhood.
Anti-Social Behaviour	Partnership quarterly report card and monthly service level data	City Priority Plan: Priority – Effectively tackle and reduce ASB in our communities. Headline Indicator – Improve public perception rates that ASB is being handled effectively.	<p>In the 12 months to the end of December 2014, there were 5,277 new enquiries allocated to LASBT, an 11.9% (+605) increase on the previous 12 month period. 1,177 new enquiries were received in quarter 3 (Oct-Dec); approximately 13.1% increase on the same period for 2013/14.</p> <p>The greatest volume of enquiries is noise nuisance accounting for over 57% of all ASB reports. The volume of noise reports has been consistently high since the integration of the daytime service and out of hours (OOH) noise nuisance into LASBT. OOH noise nuisance received 5718 calls in the last 12 months.</p> <p>LASBT opened 346 new cases during quarter 3, a small decrease (-32) on the same period 2013/14 (378) – compared with the increase in new <i>enquiries</i> referred to above. Caseloads can naturally fluctuate due to seasonal events/weather but may also have decreased over the last year due to dealing with enquires more effectively. LASBT opened 1662 new cases in the 12 months to the end of December 2014 a reduction of 208 in the previous corresponding 12 month period to December 2014.</p> <p>Overall satisfaction for service received continues to be high and was at 95.5% at the end of the third quarter.</p> <p>Changes to West Yorkshire Police processes have improved the triaging and allocation of reported issues within WYP. There is now a ring back process for all ASB reports, ensuring victims have appropriate information to report further non-criminal incidents to LASBT.</p> <p>The new process has contributed to an increased workload for the Link Officers from 192 cases August 2013 to 352 cases August 2014.</p> <p>The following are some of the key examples of work being carried out in this area:</p> <ul style="list-style-type: none"> • LASBT has used the new tools and powers and to date undertaken 4 ASB House Closures. • Increased the number of noise abatement notices. • Undertook 5 noise seizers

			<ul style="list-style-type: none"> Delivered a bespoke noise service in West Leeds. <p>LASBT has a finite capacity and cannot keep increasing its enquires/workload exponentially without reviewing its core provision.</p>
Domestic Violence	Partnership quarterly report card and some police data	BCP Objective 1 – Supporting communities and tackling poverty – Tackling domestic violence and abuse.	<p>At December 2014, the twelve month rolling repeat victimisation rate was 35.2% (14,226 incidents and 5,007 repeat victims). Actual reported incidents have increased in the last 12 months to the end of December 2014, by 5.7% (770 more offences).</p> <p>At December 2014, the twelve month rolling repeat suspect rate was 16.0% (2,282 repeat suspects).</p> <p>Arguments, abuse and physical violence are the most commonly reported domestic abuse related incidents to the Police.</p> <p>Additional factors recorded show that over one third of incidents (just under 5,000) had children present. (Additional factors are based on recorded incident flags only. These are assigned at the time of initial recording and may not reflect full details identified through later investigation).</p> <p>Please see the following key examples of work carried out in this area:</p> <ul style="list-style-type: none"> 10 Domestic Homicide Reviews are currently live. The first DHR Overview report has been submitted to Home Office and is awaiting quality assurance. A local DHR Policy has been signed off with a Procedures document near completion. A toolkit will also be developed. Lessons Learned from the city’s first completed DHR are being rolled out across the city through multi agency briefings. Cluster based work to roll out a new DV Quality Mark for services to children and young people is underway with 9 clusters due to attain the Quality Mark by April 2015. A DV website and DVD will be launched in March 2015. A DV Quality Mark for private businesses will be launched at a DV Conference in March 2015 to engage the private sector in DV issues. A multi-agency team has been established to oversee the review of DV commissioning services. The review will consider issues raised in Scrutiny, DHRs, NICE Guidance, OFSTED and HMIC inspection. The refreshed LCC Domestic Policy has been agreed by the Unions and awaits sign off by the HR Leadership Team. The Safeguarding Partnership is going live in February 2015 to address standard, medium and high risk DV cases in collaboration with the current Front Door/PVU arrangements. The Caring Dads 17 week programme was delivered in three pilot areas. Evaluation shows promising results and facilitators are being recruited to deliver further programmes.

Drugs and Alcohol	Adult Successful Completions and Representations (Provider) Report – monthly.	BCP Objective 1 – Supporting communities and tackling poverty – Supporting healthy lifestyles and getting people active (Increase the number of successful alcohol and drug treatments)	As of October 2014 commissioned services have delivered 261 successful completions. Due to problems with NDTMS data, the data for November and December (to provide a full quarter 3 picture) is not yet available.
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SECTION B: STRONGER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)		Summary comments drawing out performance issues for noting/discussion																																																																								
Missed bins per 100,000	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Ensuring a safe, efficient and reliable waste collection service (Reduce the number of missed collections).	<p>Latest Available Data – Lunar Month 11 (Week Commencing 5 January 2015)</p> <p>Lunar months 6 onwards have shown an overall improvement in missed bins compared with previous months, with the overall figure standing at 31.09 better than for the same period last year. There has been a recent increase in black and green bins with a reduction in brown bins as to be expected at this time of year. This improved position is against a background of a change in the number of bins collected on a weekly basis following the implementation of phase 3 of the Alternate Weekly Collections; Phase 4 is due to be implemented in May. Other factors include the phase 1 introduction of in-cab technology (IWMS) and the move to a four working area way of crew supervision which staff have reported as having a positive impact.</p> <table border="1" data-bbox="770 850 2141 1126"> <thead> <tr> <th></th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th>6</th> <th>7</th> <th>8</th> <th>9</th> <th>10</th> <th>11</th> </tr> </thead> <tbody> <tr> <td>Residual Black</td> <td>76.83</td> <td>89.91</td> <td>87.58</td> <td>63.65</td> <td>133.89</td> <td>90.32</td> <td>89.05</td> <td>72.21</td> <td>55.47</td> <td>88.53</td> <td>83.47</td> </tr> <tr> <td>SORT - Green</td> <td>76.12</td> <td>84.04</td> <td>79.6</td> <td>43.86</td> <td>78.25</td> <td>91.75</td> <td>74.39</td> <td>51.93</td> <td>66.32</td> <td>55.61</td> <td>80.00</td> </tr> <tr> <td>Garden - Brown</td> <td>120.68</td> <td>144.82</td> <td>115.37</td> <td>131.79</td> <td>124.25</td> <td>80.75</td> <td>76.00</td> <td>63.25</td> <td>54.75</td> <td>4.25</td> <td>0.00</td> </tr> <tr> <td>Overall</td> <td>85.89</td> <td>99.94</td> <td>91.34</td> <td>72.81</td> <td>115.36</td> <td>88.75</td> <td>81.98</td> <td>64.32</td> <td>58.54</td> <td>61.20</td> <td>65.05</td> </tr> <tr> <td>13/14 Overall</td> <td>83.91</td> <td>137.55</td> <td>129.76</td> <td>138.76</td> <td>140.33</td> <td>78.63</td> <td>60.04</td> <td>85.30</td> <td>132.40</td> <td>106.12</td> <td>96.14</td> </tr> </tbody> </table>		1	2	3	4	5	6	7	8	9	10	11	Residual Black	76.83	89.91	87.58	63.65	133.89	90.32	89.05	72.21	55.47	88.53	83.47	SORT - Green	76.12	84.04	79.6	43.86	78.25	91.75	74.39	51.93	66.32	55.61	80.00	Garden - Brown	120.68	144.82	115.37	131.79	124.25	80.75	76.00	63.25	54.75	4.25	0.00	Overall	85.89	99.94	91.34	72.81	115.36	88.75	81.98	64.32	58.54	61.20	65.05	13/14 Overall	83.91	137.55	129.76	138.76	140.33	78.63	60.04	85.30	132.40	106.12	96.14
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Recycling	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	<p>2014/15 Latest Available Data:</p> <table border="1" data-bbox="770 169 1845 376"> <thead> <tr> <th></th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Monthly Target</td> <td>46.2%</td> <td>46.0%</td> <td>38.5%</td> </tr> <tr> <td>Monthly Achieved</td> <td>46.3%</td> <td>45.7%</td> <td>33.7%</td> </tr> <tr> <td>YTD Target</td> <td>48.9%</td> <td>48.6%</td> <td>47.6%</td> </tr> <tr> <td>YTD Achieved</td> <td>46.3%</td> <td>45.8%</td> <td>44.6%</td> </tr> </tbody> </table> <p>The Year to Date figure for December 2014 is 0.7% lower than for the same period last year (45.3%). Although kerbside recycling volumes as of December 2014 are up 6.7% (adding 1.4% to the NI recycling performance). As previously advised, this overall slight reduction is partially attributed to AWM recycling less from their plant and doing more energy recovery than recycling.</p>		Oct	Nov	Dec	Monthly Target	46.2%	46.0%	38.5%	Monthly Achieved	46.3%	45.7%	33.7%	YTD Target	48.9%	48.6%	47.6%	YTD Achieved	46.3%	45.8%	44.6%
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Tonnage to Landfill (domestic waste only)	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	<p>2014/15 Latest Available Data:</p> <table border="1" data-bbox="770 647 1816 855"> <thead> <tr> <th></th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Monthly Target</td> <td>11,155t</td> <td>10,613t</td> <td>11,039t</td> </tr> <tr> <td>Monthly Achieved</td> <td>11,613t</td> <td>10,857t</td> <td>10,517t</td> </tr> <tr> <td>YTD Target</td> <td>78,706t</td> <td>89,319t</td> <td>100,358t</td> </tr> <tr> <td>YTD Achieved</td> <td>84,490t</td> <td>95,347t</td> <td>105,864t</td> </tr> </tbody> </table> <p>YTD figures (December 2014) show 105,864t has been sent to landfill. Although this is above target, it is a reduction on the figure for the same period last year. Kerbside collected black bin waste stands at 127,287t as of December 2014 (Year to Date figure). This is a reduction of 3,529t from the December 2013 position (130,816t).</p>		Oct	Nov	Dec	Monthly Target	11,155t	10,613t	11,039t	Monthly Achieved	11,613t	10,857t	10,517t	YTD Target	78,706t	89,319t	100,358t	YTD Achieved	84,490t	95,347t	105,864t
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SECTION C: POTENTIAL EMERGING RISKS/ISSUES

Risk/Issue	Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	Summary comments
Risks associated with Implementation of Alternate Weekly	(no report available – based on officer’s verbal update)	Phases 1, 2 and 3 have now been successfully implemented. The scheme commenced on the 28th July 2014 to cover the phase 3 area. This covers just over 30’000 properties. Since go live we have deployed waste advisors in to areas using intelligence from the crews, colleagues from housing and the supervisors at Waste Management. We have been looking at set locations where additional waste is still being presented on residual weeks, and we will use our resources to

Collection		<p>target these areas to look at the levels of recycling, green bin presentation, with the aim of reducing the waste that is going in to the residual bins and landfill.</p> <p>The final fourth phase is due to be implemented in May 2015.</p>
Risks associated with Ash Tree Dieback	(No report available – officer’s update only)	<p>The most recent data shows almost 1000 sites UK-wide where disease has been identified and it is spreading fast. The first cases within the Leeds boundary are anticipated soon – potentially this summer.</p> <p>Our approach to mitigating the effects of Chalara once identified in Leeds remains the same. We will focus on unreasonable risks to people or property. We will continue to ban the planting of ash in our planting schemes and monitor the spread of the disease through Yorkshire on a monthly basis.</p>

NB. Exclusions from performance monitoring this quarter:

- Grounds Maintenance – Performance reports will be put in place for the next season of grass-cutting.
- Street Cleanliness – Winter 2014/15 surveys are currently ongoing with results expected in March.